Patient Consent for Telemedicine Services

I have been asked by New Braunfels Psychiatry to receive telemedicine services. This consent applies to all professionals providing care at New Braunfels Psychiatry. This document will become part of your medical record. I understand that:

1. At times, the provider and the patient will conduct a medical encounter through secure, HIPAA compliant video conferencing software and I will not be physically in the same location.
2. There is a risk of service disruption and technical difficulties. In such case, the provider will discuss completing the visit via telephone or arrange an in person visit.
3. You may refuse to be seen via telemedicine and may terminate telemedicine services at any time by notifying your provider verbally or by making a request to Dr.Senyszyn or Dr. Coco in writing at our mailing address. If this occurs, one must continue services in-person at New Braunfels Psychiatry located at 1282 Common Street, New Braunfels, Texas 78130 or we will assist transferring your care to the provider of your choosing.
4. At times your care is better suited to in clinic visits. Telemedicine visit eligibility is determined by the physician.
5. HIPAA privacy practices apply to telemedicine services. Other staff at New Braunfels Psychiatry may be aware for your appointments and with selected clinical indication for administrative purposes and providing continuing care.

I agree that I have read this telemedicine consent form and reviewed the “Notice Concerning Complaints” from the Texas Medical Board. I have had all my questions answered.

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Patient Date

NOTICE CONCERNING COMPLAINTS

Complaints about physicians, as well as other

licensees and registrants of the Texas Medical

Board, including physician assistants,

acupuncturists, surgical assistants, medical

radiologic technologists, non-certified

radiologic technicians, respiratory care

practitioners, medical physicists, and perfusionists may be

reported for investigation at the following address:

**Texas Medical Board**

**Attention: Investigations**

**1801 Congress Avenue, Suite 9.200**

**P.O. Box 2018**

**Austin, Texas 78768-2018**

Assistance in filing a complaint is available by

calling the following telephone number:

**1-800-201-9353**

For more information please visit our website at

[www.tmb.state.tx.us](http://www.tmb.state.tx.us)

AVISO SOBRE LAS QUEJAS

Quejas sobre médicos, así como sobre otros

profesionales médicos de la Junta Médica de

Texas, incluyendo asistentes médicos

profesionales, acupunturistas, asistentes

quirúrgicos, tecnólogos médicos en radiología,

técnicos radiólogos no certificados,

profesionales de cuidados respiratorios, físicos

médicos, y perfusionistas se pueden presentar en

la siguiente dirección para ser investigadas:

**Texas Medical Board**

**Attention: Investigations**

**1801 Congress Avenue, Suite 9.200**

**P.O. Box 2018**

**Austin, Texas 78768-2018**

Si necesita ayuda para presentar una queja,

llame al:

**1-800-201-9353**

Para obtener más información, visite Nuestro sitio web en

www.tmb.state.tx.us